

Thank you for purchasing an AirBoss 300!

To help make the process as easy as possible, we wanted to send you information to help you prepare for what to expect before your unit arrives.

This video will outline steps 1-4: <https://www.youtube.com/watch?v=xGpUZEkelsI&>

1. Timelines:

- It can take up to 8 business days to build, pack, and ship your AirBoss. You will get a follow up email with tracking details once the carrier has been contacted to pick up your system

2. To check the status of your order, please call our Order Fulfilment Team at 866-399-5562 ext 2 or send an email to [orders@asphaltkingdom.com](mailto:orders@asphaltkingdom.com)

How to reach RynoWorx:

- Email: [support@rynoworx.com](mailto:support@rynoworx.com)
- Phone: 855-382-9611, x1 for Technical Support, x2 Customer Service
- Support hours are M-F 09:00-16:00, excluding Canadian holidays

3. Receiving:

- You, or another adult will need to be there to sign for the shipment
- Your shipment is too large for lift gate delivery. (72x72x60, 1300 lbs)
- If picking up from a Terminal, please ensure that you have a full-sized truck or trailer capable of handling the pallet (72x72x60, 1300 lbs)
- If having it delivered to your business/personal address, it's ideal that you have a loading dock. If you do not have a loading dock, then a forklift will be required. If you do not own a forklift, we strongly recommend renting one for the day of arrival. Several nationwide equipment rental companies can provide one to many locations for a reasonable rate.
- Look for damage BEFORE you sign to receive the unit

4. Unpacking

- Your unit will be strapped to a pallet with metal shipping straps and wrapped in cardboard on the sides. Tin snips or metal shears will be required.

For your reference, please check the User Manual attached to your Order Confirmation.

**ASPHALT KINGDOM**

**US: 1-866-399-5562 CANADA: 1-855-554-438**